

CHANGING LIVES FOR 35 YEARS

As we approach our 35th anniversary, it is important to look back to the early days of Health Quarters and the framework for the mission that still guides us today.

The North Shore Regional Family Planning Council, as Health Quarters was formerly known, was established under Title X of the Public Service Act, a federal act that continues to support our delivery of subsidized reproductive health services to poor and low-income women, teenagers, and men, many of whom are uninsured. We are proud to be part of a nationwide network of health centers that provide contraceptive care to more than 4.4 million women each year. In our Northeastern Massachusetts service area, we estimate that since we opened our doors in 1971 we have cared for more than one million clients and have helped avert tens of thousands of unintended pregnancies.

Yet, in spite of a demonstrated need – and our longstanding reputation – for high quality reproductive health, prevention, and educational services, Health Quarters continues to operate in a volatile and potentially damaging political, social, and economic climate. To help sustain our work, we are pursuing a strategy that includes:

- diversification of services to serve additional populations
- expansion of revenue resources, especially through charitable giving
- recommitment to community-based sexuality education through provider training
- constituency-building through an enhanced website and advocacy

To be successful, we need the active support of those whose are positively affected by our work: our clients, local medical practices, community-based organizations, community leaders, elected officials, and funders. Investment in Health Quarters is a valuable contribution to the future of our young women and men – and to the quality of life we all share. Please join us as we continue to change lives.



Anne Rawson
President, Board of Directors

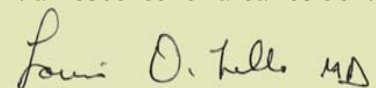


Lianne Cook
Executive Director

AN ESSENTIAL RESOURCE

As I enter my eighth year as Health Quarters' medical director, I have come to increasingly appreciate the agency's important role in helping to prevent unintended pregnancies, diagnose cervical and breast cancers, and treat STDs. I continue to be proud and privileged to be associated with this organization.

During my tenure, Health Quarters has had to navigate advances in reproductive health care and contraception methods as well as state and federal funding challenges. Throughout, we have not only maintained but exceeded our high standard of care. The expertise and dedication of the clinical staff and administration continue to make Health Quarters an essential resource for area residents requiring free or low-cost health services.

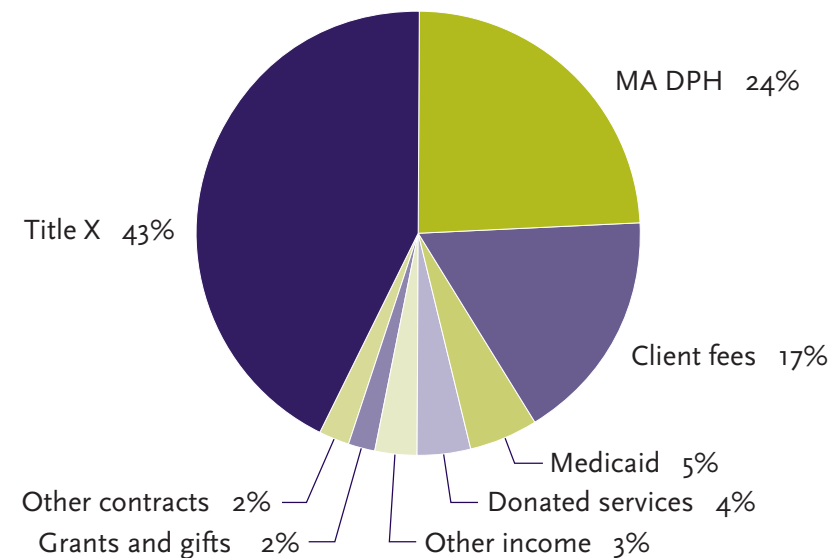


Louis DiLillo, M.D., F.A.C.O.G.

STATEMENT OF ACTIVITIES – YEARS ENDING 6/30/05 AND 6/30/04

Health Quarters derives its funding from three major sources: federal and state contracts, client fees, and private donations. In order to continue to serve low income, uninsured, and underinsured persons – regardless of their ability to pay – we will in the coming year increase our efforts to attract grants and gifts from foundations, community organizations, and individuals.

Support and Revenue	FY2005	FY2004
US Department of Health and Human Services	\$937,504	\$1,036,031
Title X – Family Planning		
MA Department of Public Health	534,145	269,724
Family Planning	530,337	
STD Labs	3,808	
Fees for service	522,329	466,589
Medicaid (MassHealth)	107,085	
Tufts and Harvard Pilgrim	29,858	
Women's Health Network	14,996	
Client fees	370,390	
Grants and gifts	46,494	67,678
Grants	10,500	
United Way	19,250	
Individual contributions	16,744	
Donated Services	85,470	65,030
CDC Labs		
Other Income	64,428	49,001
Total Support and Revenue	\$2,190,370	1,954,053
Expenses		
Health services and programs	\$1,752,028	1,561,003
Management and administration	482,921	418,955
Total Expenses	\$2,234,949	1,979,958
Increase (Decrease) in Net Assets	(\$44,579)	(\$25,905)



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In FY 2005, Health Quarters received financial contributions from 100% of board members, as well as their many hours of volunteer service.

We are grateful to our board and to the following supporters:

Essex County Community Foundation

McCarthy Family Foundation

Ho/Ching Charitable Trust

North Shore United Way

Individual donations are welcomed.

Please visit www.healthq.org.

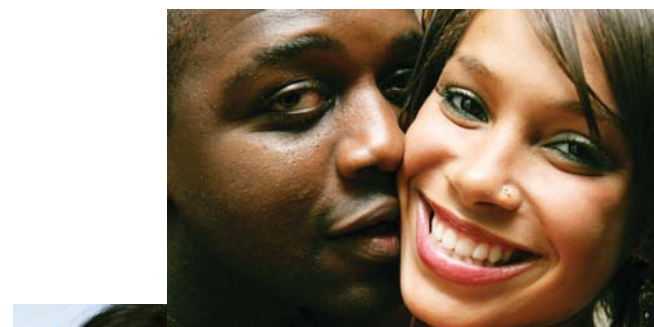


North Shore United Way

HEALTH QUARTERS SERVICES FY05

By The Numbers

15,698	Client Visits
8,475	Clients
611	On-Call Clients
93%	Women Clients
83%	Clients Living At or Below 200% of the Federal Poverty Level (Annual Income of \$19,136 or Less)
15,576	Oral Contraceptive Packets
1,401	Patches
606	Vaginal Rings
1,669	Emergency Contraception (Plan B) Packets
4,588	Chlamydia Tests
3,471	Cervical Cancer (Pap) Tests
283	Cervical Cancer Prevention Procedures
4,102	Breast Cancer Screenings
4,115	Pregnancy Tests
661	Community Members Attended Health Awareness Programs
51	Community Partners
44	Towns and Cities Reached



HIGHLIGHTS

- ★ Instituted a rapid HIV testing and counseling service in response to emerging technologies
- ★ Designated Lynn Community Health Center as a Health Quarters delegate for the provision of reproductive health services
- ★ Upgraded practice management system; installed computerized patient scheduling
- ★ Began offering the ThinPrep Pap Test, a screening tool for cervical cancer proven more effective than the conventional Pap test
- ★ Renovated interior and exterior of all health care locations

HEALTH QUARTERS AT A GLANCE

Health Quarters is a regional non-profit agency providing reproductive health care, prevention, and education services for Northeastern Massachusetts women, men, and teens with little or no health insurance.

Our health centers in Beverly, Haverhill, Lawrence, Lowell, Lynn and Reading serve more than 50 area communities.

For more than 35 years, Health Quarters has provided its clients affordable, accessible, and confidential health services, regardless of their ability to pay.

Mission

Health Quarters helps people make informed choices to protect their reproductive health, understand and value their sexuality, and plan for pregnancy.

Programs and Services

- Gynecological exams
- Physical examinations for men
- Birth control – all methods
- Plan B – Emergency contraception
- STD diagnosis and treatment
- Pregnancy testing and counseling
- Rapid HIV/AIDS testing and counseling
- Breast and cervical cancer screening
- Colposcopy, LEEP and cryotherapy
- Community outreach and education services

Locations

Health Centers

19 Broadway Beverly, MA 01915
978.922.4490 978.922.5904-f

215 Summer Street Haverhill, MA 01830
978.521.4444 978.521.9898-f

101 Amesbury Street Lawrence, MA 01840
978.681.5258 978.681.5387-f

Lowell CHC 15-17 Warren Street Lowell, MA 01852
978.446.0236 978.446.0248-f

Lynn CHC 280 Union Street Lynn, MA 01901
781.593.1115 781.596.3830-f

274 Main Street Reading, MA 01867
781.944.8325 781.596.3830-f

Administrative Offices

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